## Nick Jones, Director of Data Management - Transit Division, ETC Institute

Education

*B.S., Psychology, Kansas State University*

*Microsoft Certified Technology Specialist (MCTS): 2.0 .NET Framework Web Applications*

*M.I.O.P., Industrial Organizational Psychology, Kansas State University – In Progress*

Professional Experience

Mr. Jones has 10 years of experience assisting in the design, administration and analysis of market research for governmental organizations. He has served as Project Manager on studies for dozens of governmental and private sector clients. He has also assisted in the coordination and facilitation of focus groups for transportation plans, long range planning efforts and other customer satisfaction initiatives.

Community Survey Research Experience

Mr. Jones has served as Project Manager or Assistant Project Manager for Community Survey Research for dozens of governmental and private sector clients, including the following governmental organizations:

* + Arlington County, VA
  + Auburn, AL
  + Austin, TX
  + Branson, MO
  + Casper, WY
  + Columbia, MO
  + Coral Springs, FL
  + Dallas, TX
  + Des Moines, IA
  + Fort Lauderdale, FL
  + Fort Worth, TX
  + Johnson County, KS
  + **Kansas City, MO**
  + Lawrence, KS
  + Lenexa, KS
  + Mesa, AZ
  + Miami, FL
  + North Kansas City, MO
  + Oklahoma City, OK
  + Olathe, KS
  + Omaha, NE
  + Overland Park, KS
  + Pima Co, AZ
  + Pueblo, CO
  + Raymore, MO
  + San Francisco, CA
  + Springfield, MO
  + Tamarac, FL
  + Tempe, AZ
  + Topeka, KS
  + Vancouver, WA
  + Yuma, AZ

Employee Survey Research Experience

Mr. Jones has served as Project Manager or Assistant Project Manager for Employee Survey Research for many governmental clients, including the following governmental organizations:

* + Branson, MO
  + Broward Co, FL
  + **Kansas City, MO**
  + Lawrence, KS
  + Lee’s Summit, MO
  + Olathe, KS
  + San Antonio, TX
  + Tamarac, FL

Business Survey Research Experience

Mr. Jones has served as Project Manager or Assistant Project Manager for Business Survey Research for many governmental clients, including the following governmental organizations:

* + Austin, TX
  + Branson, MO
  + Dallas, TX
  + Lawrence, KS
  + Olathe, KS
  + Pima Co, AZ

Other Survey Research Experience

Mr. Jones’ main role at ETC Institute is Data Manager for the Transit Division where he oversees the data management of multi-million dollar data collection efforts. His data and analysis are reviewed by Federal Transit Authority staff on a routine basis.

If ETC Institute is selected for this project, Mr. Jones will assist in the review and design of the employee survey instrument, as well as the final data and final report.